



COVID-19 SAFETY REGULATIONS

UAE • OMAN • JORDAN

**ENJOY EASY & SAFE
TRAVEL IN ALL OUR
DESTINATIONS**

Updated on 24 May 2022

COVID-19 SAFETY REGULATION GUIDE

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ENHANCED SAFETY MEASURES

IMPLEMENTED BY DESERT ADVENTURES

A. Enhanced Safety Measures Implemented By Desert Adventures

1. Staff Safety Procedures

The following safety procedures have been mandated upon all Desert Adventures operational staff (Airport Reps, Drivers, Hotel Reps and Tour Guides) in UAE, Oman, and Jordan.



All our staff are fully vaccinated, with WHO approved vaccines



All staff are trained on essential preventative measures (i.e. frequent handwashing; not touching their face; maintaining a safe distance)



Masks will be worn by staff when interacting with guests as required



Staff are provided with a daily supply of hand sanitizers

A. Enhanced Safety Measures Implemented By Desert Adventures

2. Guest Arrival Safety Procedures

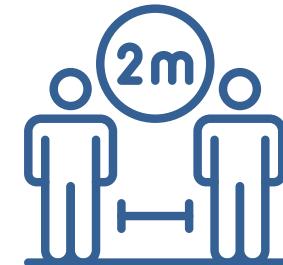
The following standardized measures will be implemented upon the guest arrivals at all airports in the UAE, Oman, & Jordan:



Our airport reps will be waiting in the designated arrival zone with our **clear signage** in order to greet guests while maintaining the recommended distance.



Guests will be handed a **sealed welcome package** containing only the necessary vouchers, itineraries and information regarding their trip.



Guests will be guided towards their vehicle transfer while ensuring adequate **physical distance**.

A. Enhanced Safety Measures Implemented By Desert Adventures

3. Vehicle Safety Measures

Vehicle capacity restrictions no longer apply, all vehicles can operate at full capacity. In compliance with the directives set out by the federal health authority in the UAE, all transfers operated by Desert Adventures will undergo the following safety procedures



All vehicles are disinfected daily by trained staff using the highest grade materials.



Private vehicles are disinfected before and after each transfer. Sufficient disinfectant materials have been stored in each vehicle for daily use.



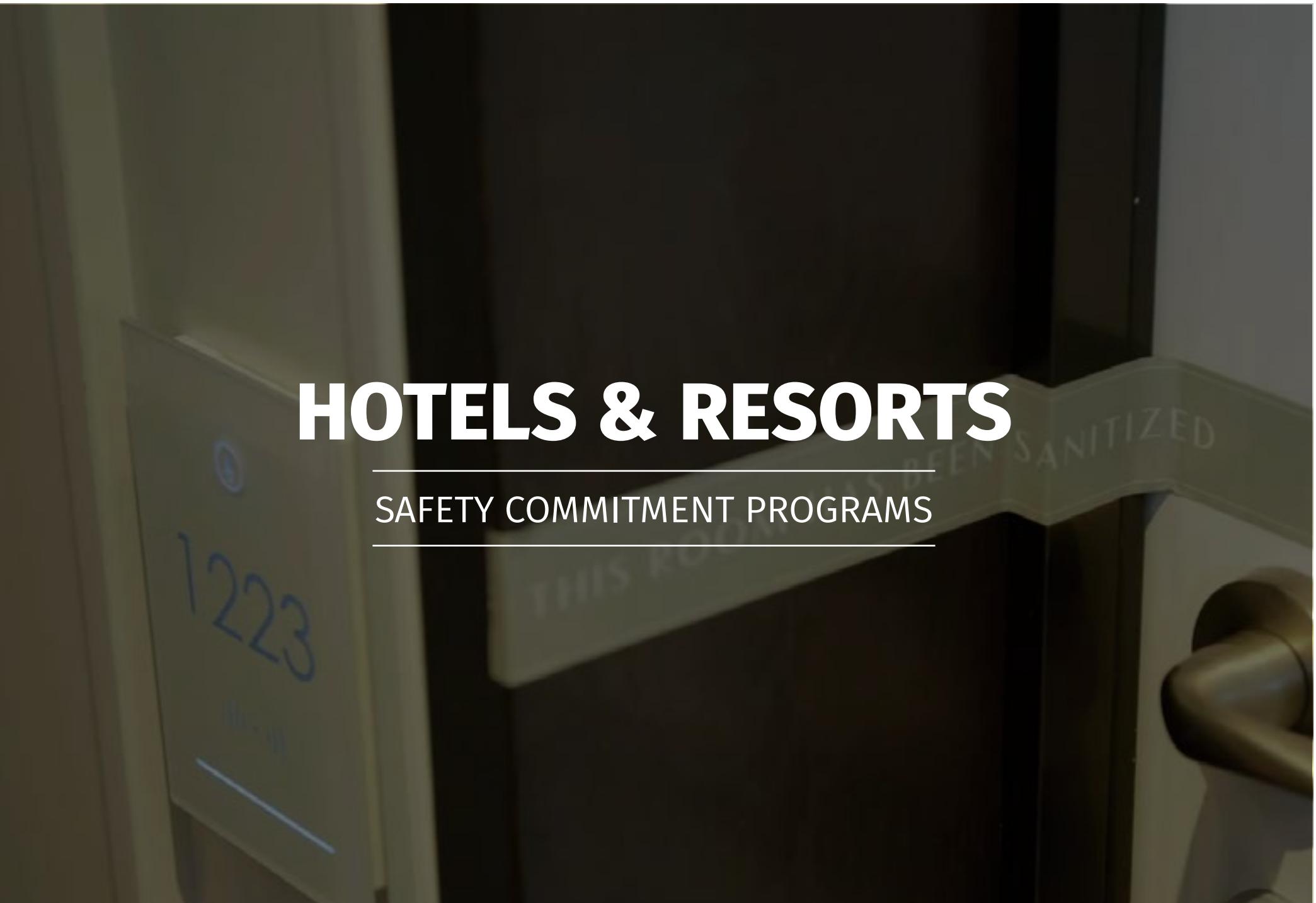
Drivers will assist the passengers in minimizing their touch points while entering and exiting the vehicle.



Additional sanitizers are available inside all private vehicles.

HOTELS & RESORTS

SAFETY COMMITMENT PROGRAMS



B. Hotels & Resorts - Safety Commitment Programs

1. International Hospitality Groups

Desert Adventures is a key partner to the following international hospitality groups and hotel brands in the Middle East region, each of whom have launched their respective health & safety program across all of their properties worldwide.



The ALL SAFE program launched across 5,000 properties that include Sofitel, Fairmont, Movenpick, Novotel and many more.

[Click here to learn more](#)



Part of Minor Hotel group, Anantara Hotels & Resorts have launched the "Stay With Peace Of Mind" program specifically for their brand.

[Click here to learn more](#)



All 250+ properties under Barcelo have launched the "We Care About You Program"

[Click here to learn more](#)



Hilton has partnered with RB, makers of Lysol® & Dettol®, to Launch the Hilton CleanStay program across 6,000+ properties.

[Click here to learn more](#)



Hyatt's Global Care & Cleanliness Commitment includes a global accreditation process through a council for all of its properties

[Click here to learn more](#)



The IHG Way Of Clean program, launched in 2015, has been expanded to include enhanced safety protocols for Covid-19.

[Click here to learn more](#)



Jumeirah's standards are a notch above the rest having been awarded the first ever Bureau Veritas Safeguard Label.

[Click here to learn more](#)



Developers of Atlantis and One&Only resorts, the group has appointed specialized safety officers in each of their hotels and resorts.

[Click here to learn more](#)



Marriott formed a Cleanliness Council to redefine their cleaning and safety standards across all 7,300+ properties.

[Click here to learn more](#)



Radisson has partnered with SGS, a leading inspection & certification company to develop an enhanced set of safety protocols.

[Click here to learn more](#)



The Shangri-La group launched their health & safety commitment program - "Shangri-La Cares" in line with their brand standards.

[Click here to learn more](#)

B. Hotels & Resorts - Safety Commitment Programs

2. Local Hotel Brands

The following locally-established hotel brands in each of our destinations have made heightened efforts to ensure a safe environment for their guests, in addition to implementing the guidelines set out by local government health and tourism authorities.



UAE ONLY

UAE's own premier hotel group, Emaar Hospitality partnered with Boecker® to develop a comprehensive safety program for all of their hotels, which include Address Hotels, Vida Hotels, Rove Hotels and Palace Downtown.

[Click here to learn more](#)



UAE, OMAN & JORDAN

One of the largest Middle East based hospitality groups, Rotana launched their "Safe Space" program to enhance their safety and disinfection procedures.

[Click here to learn more](#)



UAE ONLY

All JA hotels and resorts have been certified by Dubai's official safety authority and have received the Safe Travels stamp from WTTC.

[Click here to learn more](#)



UAE ONLY

The ultra-luxurious, Palazzo Versace has elevated their safety and cleaning procedures to highest levels, while still ensuring their signature opulence is unaffected.

[Click here to learn more](#)



UAE ONLY

The famed Las Vegas resort has launched its own safety program, "The Chariot Program", in its luxurious properties in Dubai.

[Click here to learn more](#)



UAE & OMAN

The Chedi has taken all appropriate measures to ensure a safe environment for their guests in all of their properties.

[Click here to learn more](#)



UAE & OMAN

The Mysk hotel group has launched "Shaza Assures" safety program to reassure guests of their commitment to safety and comfort.

[Click here to learn more](#)



UNITED ARAB EMIRATES

GOVERNMENT REGULATIONS & SAFETY GUIDELINES

C. UAE - Government Regulations & Safety Guidelines



1. Summary + Official Circulars

With one of the [highest testing rates per capita](#) in the world, [proactive preventative measures](#), an extensive [national disinfection program](#), and [technologically-advanced safety controls](#), the UAE's [National Emergency Crisis and Disaster Management Authority](#) has effectively prioritized the safety of the country's residents and visitors. The authority issued detailed health and safety guidelines prior to allowing the resumption of all trade, tourism and leisure activities. Additionally, local tourism authorities for individual emirates have also issued safety protocols for all activities within the tourism ecosystem.

Note: Face masks are mandatory in all indoor places (including public plases such as malls) and fines may be imposed on those who violate public safety regulations.



Dubai officially reopened its borders to international tourists on 07 July 2020, after the successful implementation of safety protocols, that are in line with international standards, across all sectors, which specifically included all tourism-related activities. Most recently, Dubai has relaxed various restrictions in regards to live events, such as concerts and dining capacity rules. They have also opened visa applications to fully vaccinated passengers from restricted countries as well.

[DUBAI TOURISM OFFICIAL COVID-19 CIRCULAR](#)

[DUBAI TOURISM TRADE COMMUNICATION TOOLKIT](#)

C. UAE - Government Regulations & Safety Guidelines



1. Summary + Official Circulars

LATEST UPDATES!



Abu Dhabi Requires a green status on the Alhosn App for entry to most public places. A green status is achieved through the following:

- Vaccinated travellers must receive a negative PCR test result **every 14 days** to maintain 'Green' status.
 - Visitors with an official vaccine exemption must receive a negative PCR test result **every 7 days** to maintain 'Green' status.
 - Children aged under 12 years automatically receive 'Green' status without the need to be vaccinated or to take a PCR test.
 - Children aged 12 to 15 years do not need to be vaccinated but do need to take a PCR test to receive 'Green' status on the Al Hosn app.
- Individuals **without the Al Hosn app** can alternatively access public places by presenting proof of full vaccination - via either a full vaccination certificate from their home country or by showing full vaccination status in their home country mobile app - **AND** a negative PCR test result within the last 14 days

The Abu Dhabi Tourism authorities have **removed** the [Green List](#) and PCR testing rules have also been updated as follows:

- Vaccinated passengers no longer need to do a PCR test before departure to Abu Dhabi
- All passengers only have to provide their vaccination certificate,
- It is no longer mandatory to conduct a PCR test upon arrival at the Abu Dhabi International Airport, however testing facilities remain open at the airport for those who choose to do so to activate their green pass. Cost of PCR test is 40 AED (11 USD)
- Previous PCR rules still apply for unvaccinated passengers. They must provide a negative PCR test taken no more than 48 hours before arrival into Abu Dhabi or a proof of recovery certificated dated no more than 30 days before arrival into Abu Dhabi

While travelling to Abu Dhabi via road, there is no PCR test requirement or additional scanning required at the border. PCR tests are only required for entry into public spaces in the city.

ABU DHABI'S LATEST COVID-19 SAFETY GUIDELINES

C. UAE - Government Regulations & Safety Guidelines

1. Summary + Official Circulars



Ras Al Khaimah is the first city in the world to be [certified as a safe by both Bureau Veritas & WTTC](#). The local tourism authority has worked closely with the hospitality and leisure sector in order to ensure the emirate is able to provide the safest experience possible for all visitors. Tourist can fly in directly to Ras Al Khaimah airport or enter the emirate by road from Dubai without any restrictions.

As a global-first initiative, Ras Al Khaimah has become the first city in the world to provide free PCR testing to international visitors who stay in any Ras Al Khaimah hotel for a minimum of two nights.

RAK TRAVEL ADVISORY FOR INTERNATIONAL TOURISTS

ADDITIONAL EMIRATES

Ajman and Sharjah have reopened all tourism and commercial activities with strict guidelines. Tourist can now fly to Sharjah International Airport directly or enter these emirates directly from Dubai without restriction.

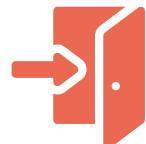
IMPORTANT! Sharjah International airport is currently requiring all passengers to provide a local UAE mobile number in order to receive the results from their PCR test conducted upon arrival, and will be asked to purchase a sim card if they are unable to provide a local mobile number.

Click on the emirate logos to view details of the local safety measures:



Fujairah and Umm Al Quwain hotels and excursion services are following the [procedures set by the UAE government](#).

C. UAE - Government Regulations & Safety Guidelines



2. Entry Requirements & Health Screening Procedures

• **IMPORTANT!** Travellers must fulfil ONE of the below requirements:

- Present a valid vaccination certificate(s) reflecting that the passenger is fully vaccinated with a vaccine approved by the WHO or the United Arab Emirates (UAE), and includes a QR code
- Present a valid negative COVID-19 PCR test certificate issued within 48 hours from the time of sample collection to the time of boarding and the certificate must be issued by an approved health service provider with a QR code
- Present a valid medical certificate issued by the relevant authorities that the passenger has recovered from COVID-19 within 1 month from the date of recovery to the date of arrival
- For those passengers transiting through the UAE, PCR testing requirements depend on their final destination.
- Passengers have the option to test at the airport upon arrival.
- The following [list of designated laboratories](#) have been approved by UAE's immigration authorities. In addition, the following [online portal](#) will help passengers determine their closest authorized facility. For countries that are not included, it is recommended to check with the local airline office for approved facilities.
- Passengers are responsible for any medical or quarantine costs that are not covered through their insurance policy.

**ENSURE YOUR GUESTS ARE
INSURED BEFORE THEY
TRAVEL**



In a first-of-its-kind initiative, Emirates Airlines is offering its passengers multi-risk insurance with purchase of their tickets. [Click here](#) for details.

flydubai

To increase traveller confidence to Dubai, Fly Dubai has also launched a similar travel insurance scheme. [Click here](#) for details.

الإمارات
ETIHAD

Etihad airlines has launched their own Covid-19 coverage, which is valid for travel until 30 September 2021. [Click here](#) for details.

C. UAE - Government Regulations & Safety Guidelines

3. PCR Testing For Tourists Departing The UAE



IMPORTANT!

Prior to boarding their return flight, passengers may face [additional screening procedures](#) based on their destination, which can include PCR testing within a certain time period. UAE has one of the largest and most advanced network of healthcare facilities in the region, which offer internationally-recognized PCR tests.

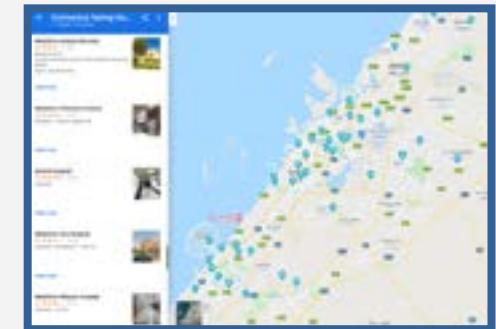
[Click here](#) to view Desert Adventures' list of recommended testing facilities in each region of Dubai and the rest of the UAE. All of these facilities welcome international visitors, who only require their passports in order to be tested. Cost per test ranges from USD 40 to 100, depending on the facility. Please note, waiting times to be tested can take up to 1 hour depending on the facility. Test results can take up to 48 hours to be released.

For more information, passengers can call the following dedicated hotline numbers:

Department of Health: **800-1717** For International Callers: **+971 800 1717**

In-Resort Testing (Min 2 Pax Required)

Take away the hassle of visiting a medical center with Desert Adventures' in-resort PCR testing option. Having partnered with one of Dubai's leading international hospitals, guests staying in any Dubai hotel can take advantage of this service, where a highly trained mobile medical unit will conduct the PCR test within their own hotel room. Guests who test negative will receive a certificate that can be presented at the airport upon check-in. Requests for single-pax testing will be charged at minimum rate for 2 pax.



[Click here](#) to view all authorized PCR testing facilities in the UAE on Google Maps

What happens if a passenger is tested positive for Covid-19?

- Passengers will be quarantined for a minimum of 10 days.
- Passengers must follow all advice given to them by the UAE health officials.
- Depending on the severity of the case, hospitalization may be required.
- Passengers are responsible for all costs related to any medical services and quarantine procedures and are required to be insured, prior to travel.

IN-RESORT TESTING RATES
24- 48 hours | **USD 68** per person

C. UAE - Government Regulations & Safety Guidelines



4. Airports & Flights

On September 23rd, 2020, all airports in the UAE resumed entry to international visitors. Over 90 destinations are connected through [Emirates](#), [Etihad](#), [Air Arabia](#) and [Fly Dubai](#), with almost all pre-pandemic air routes having resumed operations. [Click here](#) to view the most up-to-date information regarding worldwide travel requirements.

All airports in the UAE have implemented strict safety protocols such as protective plexiglass barriers at check-in and immigration counters, thermal and temperature screening, social distancing markers and increased levels of sanitization in compliance with international standards. Protective masks are mandatory for passengers inside all UAE airports and flights.

For more information on UAE airport procedures and safety measures, click on the following links:

[Dubai Airports \(DXB + DWC\)](#) • [Abu Dhabi Airport \(AUH\)](#) • [Sharjah Airport \(SHJ\)](#)

UAE's official airlines have also published their enhanced safety measures to reassure guests that their health is of the highest priority when flying with them. Click on the links below to learn more:

[Emirates Airlines](#) • [Etihad Airways](#) • [Air Arabia](#)



Airport Arrival Procedures In Dubai With Enhanced Safety Procedures

Source: Visit Dubai Youtube Channel

C. UAE - Government Regulations & Safety Guidelines



5. Hotels

As of December 21, 2021, the latest Covid-19 rules are:

- Hotel occupancy is back at 100 per cent of total capacity.
- There are several safety measures in place, these include mandatory use of face masks, physical distancing and reduced capacities.
- Buffets and brunches, which ceased briefly, have since resumed, but with partitions in place and staff on hand to serve food to prevent potential contamination.
- Restaurants require reservations, more so than before the pandemic, because space is limited with tables kept two metres apart.



C. UAE - Government Regulations & Safety Guidelines



6. Major Attractions, Theme Parks & more

As of September 15th, 2020, the UAE government authorities have allowed the reopening of all tourist attractions, amusement parks, water parks, museums, outdoor sporting activities, public beaches, recreational areas, cinemas, fitness clubs and spas across the UAE with enhanced safety protocols. ([see page 13 for details on each emirate's reopening procedures](#)).

In general, the following protocols have been mandated across all activities:

- Masks are mandatory for all visitors.
- Thermal temperature screenings will be conducted upon entry or prior to the activity.
- Frequent sanitization of high touch-point areas is mandatory.
- 2m social distancing guidelines will be enforced in queuing zones and other areas of gathering.
- Maximum capacity limits will be applied for indoor spaces, park rides and other areas of gathering.

Additionally, the following attractions and theme parks have issued their own safety measures for visitors. Click on the links to learn more:

DUBAI

- [At The Top, Burj Khalifa](#)
- [Atlantis The Palm, Dubai](#)
- [Dubai Aquarium & Underwater Zoo](#)
- [Dubai Dolphinarium](#)
- [IMG Worlds Of Adventure](#)
- [La Perle](#)
- [Ski Dubai](#)
- [VR Park](#)

- **[IMPORTANT! Abu Dhabi's Green Pass is required to access to all public spaces such theme parks, museums, etc.](#)**

ABU DHABI

- [Ferrari World Abu Dhabi](#)
- [Yas Waterworld](#)
- [Warner Bros. Abu Dhabi](#)
- [Yas Marina Circuit](#)
- [Louvre Abu Dhabi](#)
- [Qasr Al Hosn Museum](#)
- [CLYMB Abu Dhabi](#)

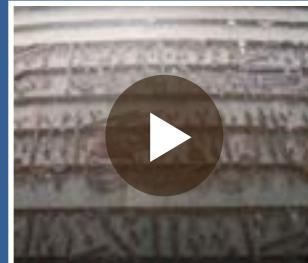
**DUBAI
HAS
REOPENED**



Water Parks



Beaches



Museums



Outdoor Sports



Golf Courses

**& MUCH
MORE**

C. UAE - Government Regulations & Safety Guidelines

7. Retail & Dining



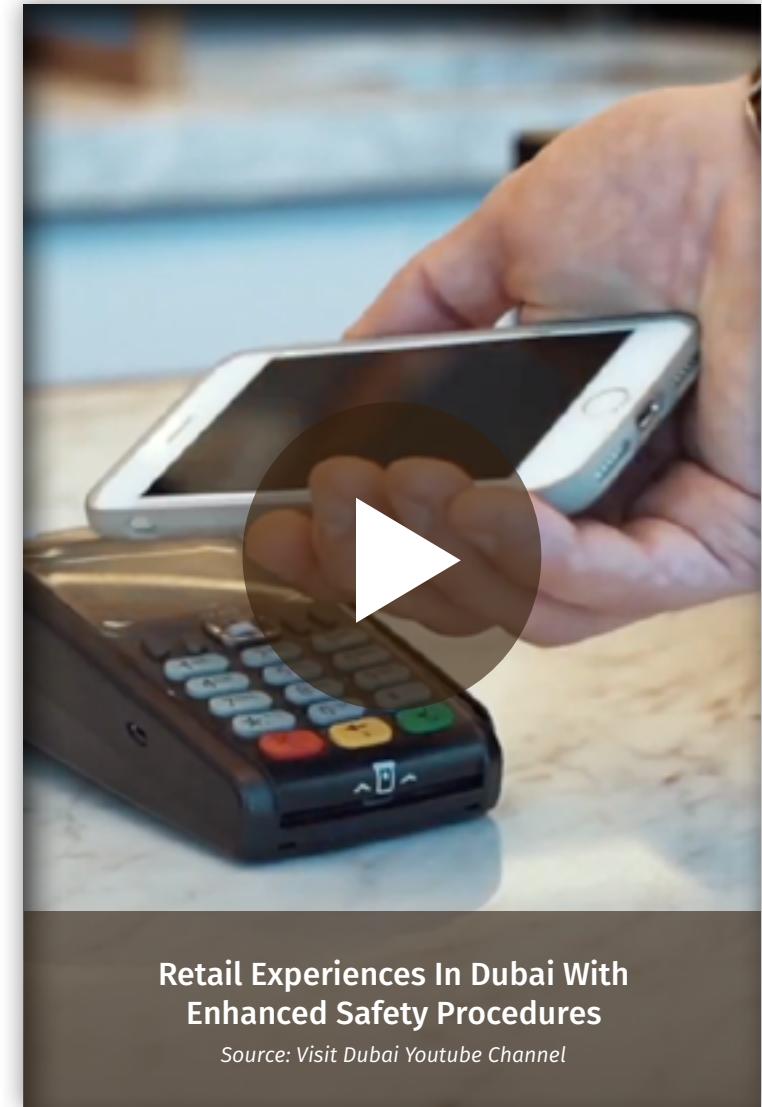
All retail and dining establishments across the UAE are fully operational, with strict safety guidelines in place. This includes all shopping malls, individual retail stores, souqs, dine-in restaurants, food courts, cafes, bars, beach clubs, lounges, and shisha cafes. Night clubs have not yet been permitted to open.

All retail and dining establishments are enforcing the following protocols:

- Thermal temperature scanner installed at all entrances
- Availability of hand sanitizers in all areas
- Enforcing the use of face masks for all staff and visitors
- Instructional markers notifying visitors of social distancing requirements
- Separate doors for entrance and exit (For malls and large retail outlets only)

In addition, all dining establishment must adhere to the following government-mandated safety guidelines:

- **LATEST:** As of 15th Feb 2022, cinemas, shopping malls and other entertainment areas such as stadiums have returned to full capacity
 - Staff are mandated to wear mask and gloves at all times.
 - **Alcohol can only be served with food at the table.** Patrons are not allowed to stand by the bar.
 - Buffets require attendants to serve customers, while maintaining physical distance.
 - **Bars and pubs are now open and entertainment activities can be held in accordance to the latest safety guidelines.**
-
- **IMPORTANT!** Abu Dhabi's Green Pass/Proof of Vaccination is required to access to all public spaces such restaurants, malls, etc.



C. UAE - Government Regulations & Safety Guidelines

8. Excursions

All major excursion activities in UAE have been permitted to resume operations, following the implementation of strict safety protocols, which include **contactless temperature screenings prior to activity; compulsory wearing of masks for all staff and guests; daily sanitization of high touchpoints and disinfection of vehicles, planes, boats, etc. after each use; 2m social distancing between individuals/groups of people and staff; and availability of free hand sanitizers across premises and vehicles, aircrafts, boats, etc.**

Below are additional regulations per excursion activity. [Refer to page 13](#) for further details.

DESERT SAFARIS

- Vehicle capacity restrictions of **2 passengers** per SUV may be required for certain destination. A maximum of **5 passengers** can be seated in the vehicle if they are **from the same family**.

SEA EXPERIENCES

- Capacity limits for boats, yachts, etc. are approx 50% of total capacity.
- Max 1 person per jet ski/kayak.

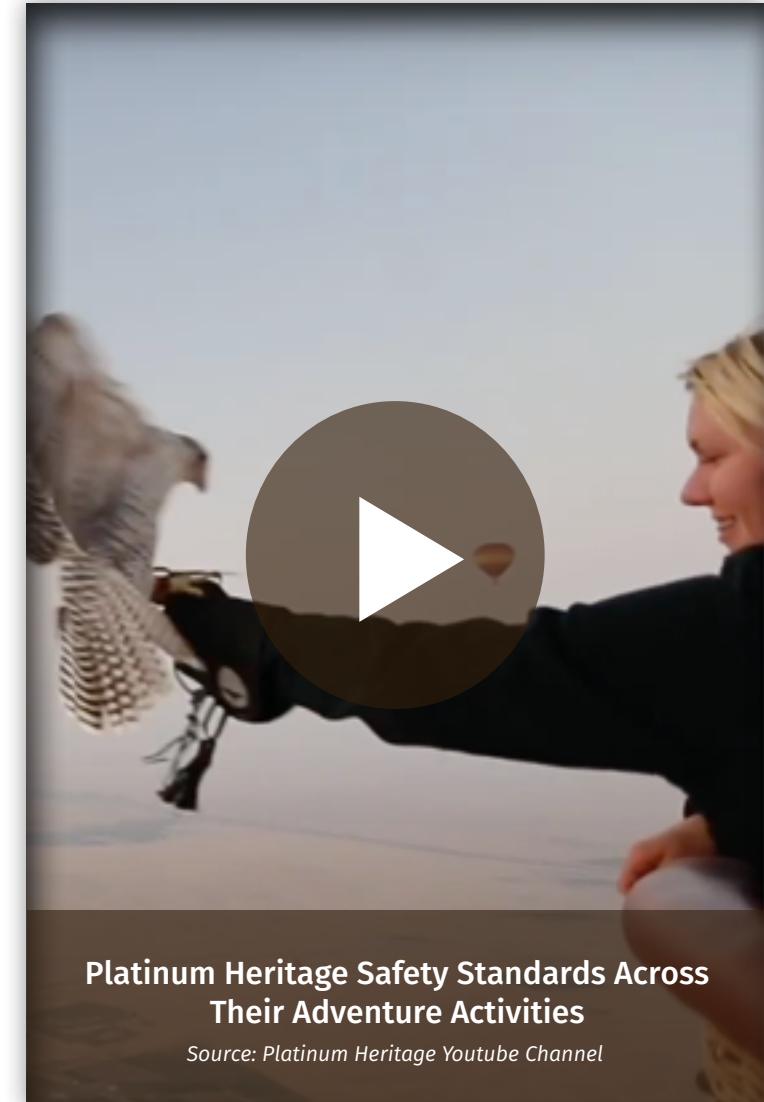
NOTE: Persons with medical conditions, chronic diseases or respiratory illnesses are refrained from taking part in any of the any of the above activities.

DHOW CRUISES

- Buffets should be served by an attendant, while always maintaining 2m distance.

AERIAL EXPERIENCES

- Capacity limits apply for all aerial experiences. Helicopter rides are limited to 4 pax per flight.





SULTANATE OF OMAN

GOVERNMENT REGULATIONS & SAFETY GUIDELINES

D. Oman - Government Regulations & Safety Guidelines



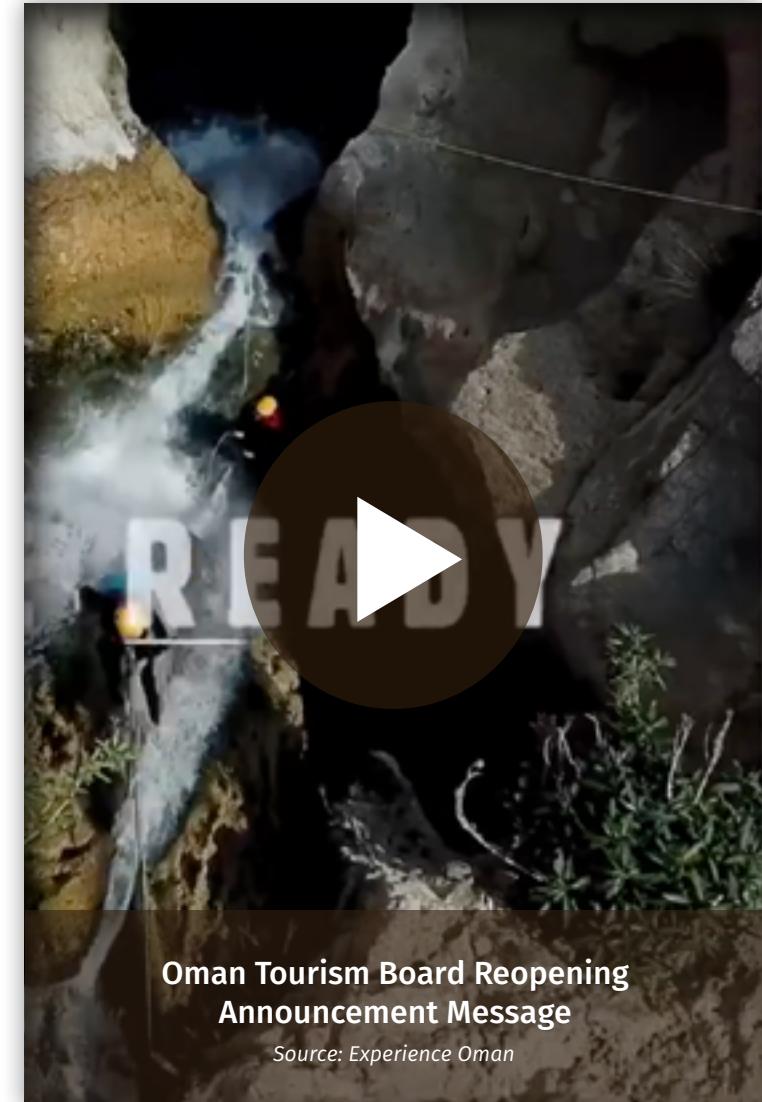
1. Summary

Oman has implemented robust safety and screening measures across all sectors to ensure everyone within its borders can safely conduct all activities. Oman's healthcare system is one of the finest in the world.

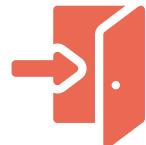
All restrictions have been removed

IMPORTANT! Direct flights from the following countries are prohibited - South Africa, Namibia, Botswana, Zimbabwe, Mozambique, Lesotho, and Eswatini.

LATEST! As of May 22, 2022, the choice of wearing a face mask is now optional in closed and open spaces across Oman.



D. Oman - Government Regulations & Safety Guidelines

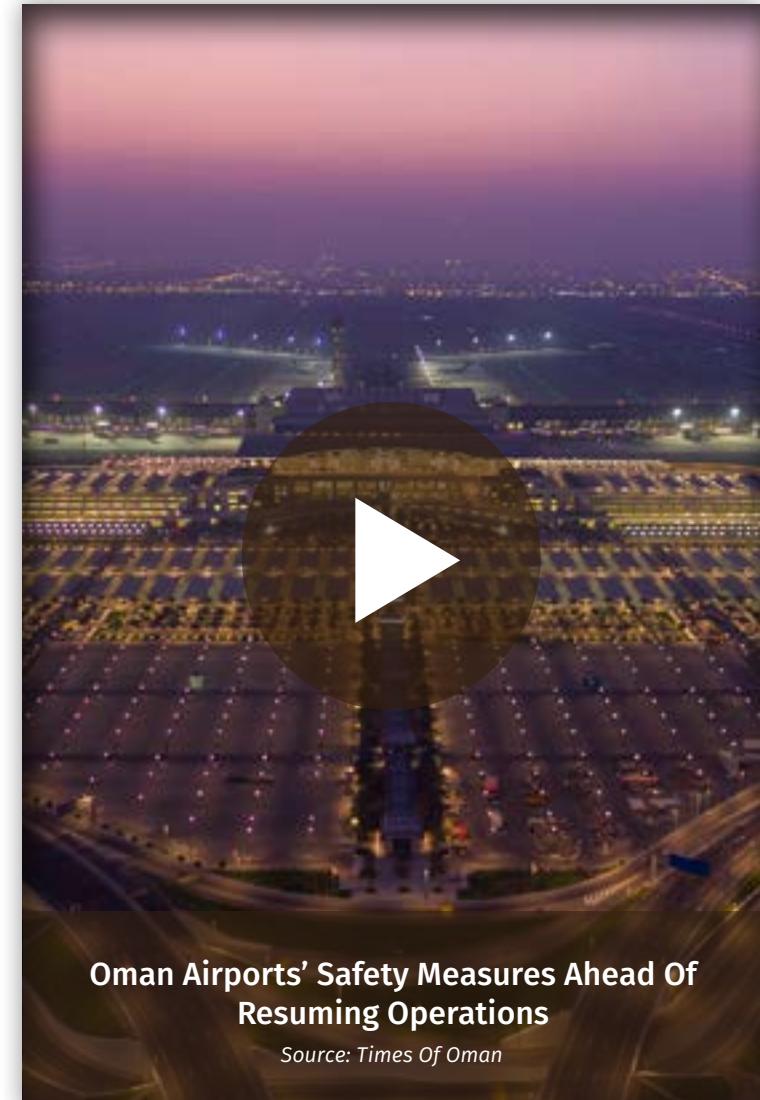


2. Enhanced Entry Requirements

As of **March 01, 2022** passengers entering the country will be required to follow the below procedures:

- Passengers must have a COVID-19 vaccination certificate showing that they were fully vaccinated with AstraZeneca (Vaxzevria), Covaxin, Covishield, Janssen, Moderna (Spikevax), Pfizer-BioNTech (Comirnaty), Sinopharm, Sinovac or Sputnik V at least 14 days before arrival.
- Passengers are no longer required to provide a negative PCR test before arriving into the country.
- Passengers must have health insurance to cover COVID-19 expenses for at least 1 month.

[Click here](#) to view the most up-to-date entry requirements into Oman.



D. Oman - Government Regulations & Safety Guidelines



2. Airports & Flights

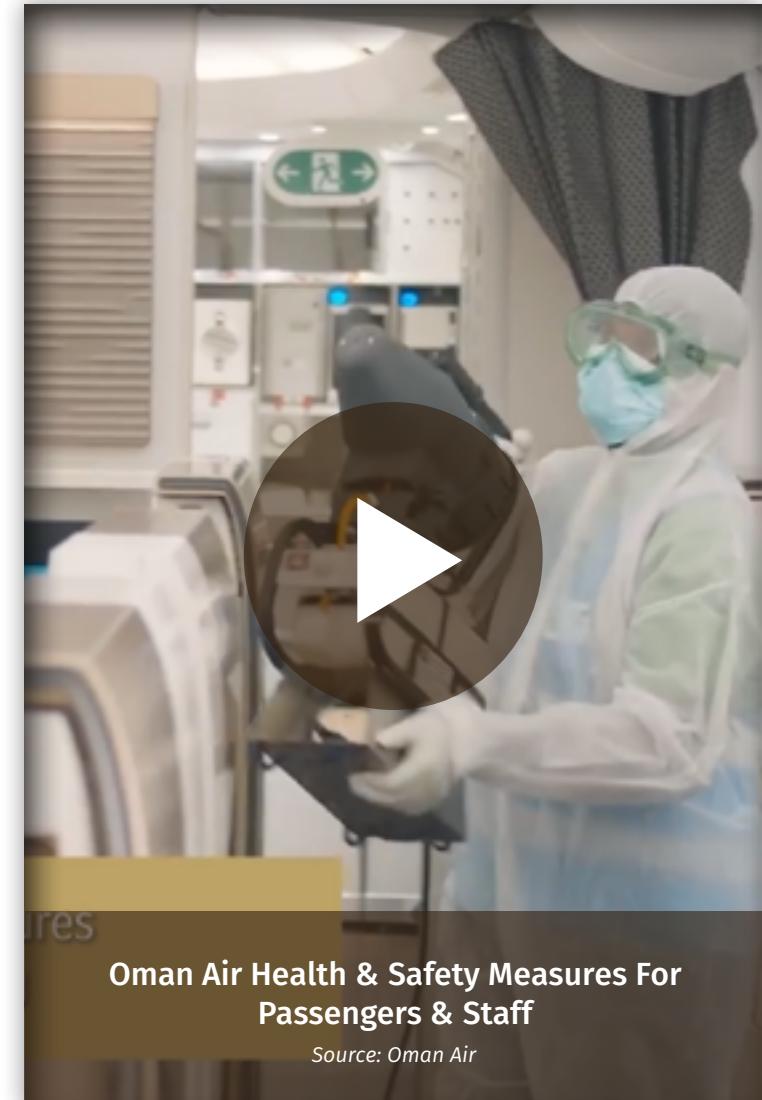
Currently all international airports in Oman are operating with full operational capabilities, after having implemented advanced safety protocols which include thermal screenings, PCR testing facilities, and high-grade sterilization equipment.

Oman Air has taken great measures to ensure passenger safety as a top priority, having increased their flight network with more destinations to be added in the near future. Currently, all airlines operating out of Oman are limited to 2 - 5 scheduled flights per week, until further evaluations of travel safety are complete.

To enhance traveller confidence in the destination, Oman Air has introduced its own free Covid-19 coverage program for all of their passengers who book their tickets by 31 March 2021.

[Click here](#) to view Oman airports' passenger travel guide.

[Click here](#) to view Oman airports' travel checklist for passengers



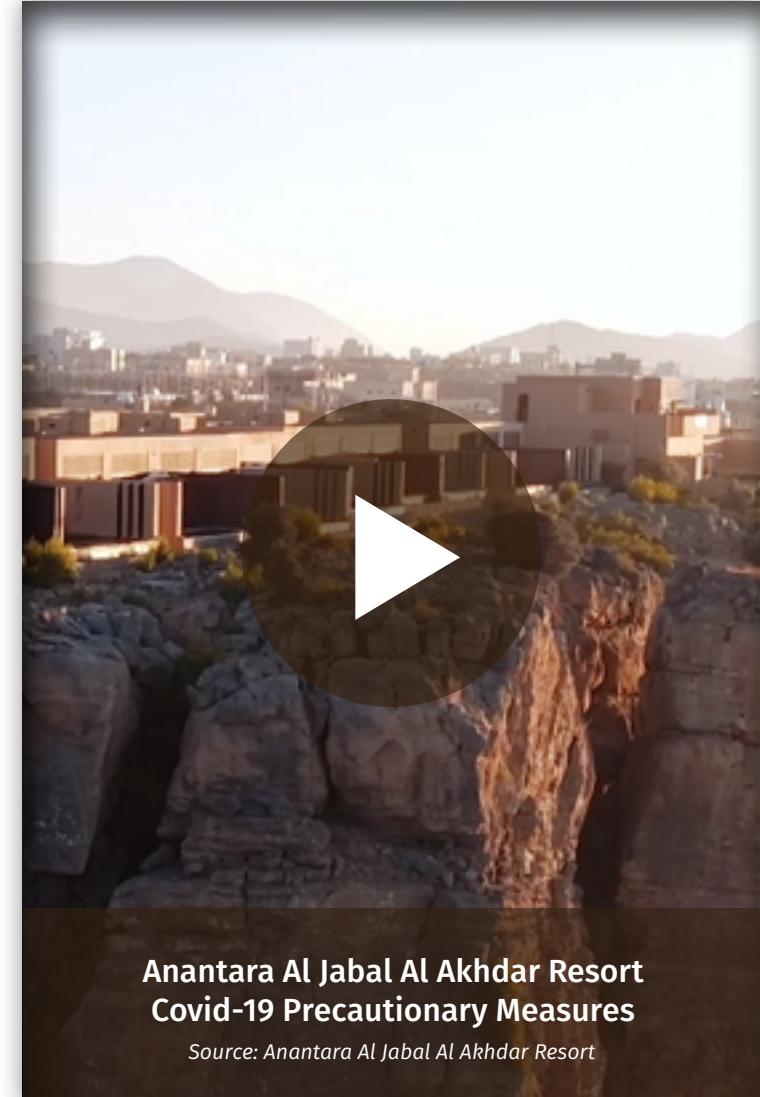
D. Oman - Government Regulations & Safety Guidelines



3. Hotels, Restaurants, Cafes & Malls

As of March 01, 2022 all Hotels are back to operating at 100% capacity. However, the following general guidelines are still applicable to all hotels, resorts, restaurants, cafes and malls in Oman:

- Clear signage with safety instructions must be displayed at the entrance.
- Hand sanitizers must be made available in commonly accessible areas, such as entrances, corridors, near elevators, etc.
- Any suspected cases should immediately be isolated, while ensuring they wear the required personal protection equipment and be transported to the nearest health facility as quickly as possible.



D. Oman - Government Regulations & Safety Guidelines

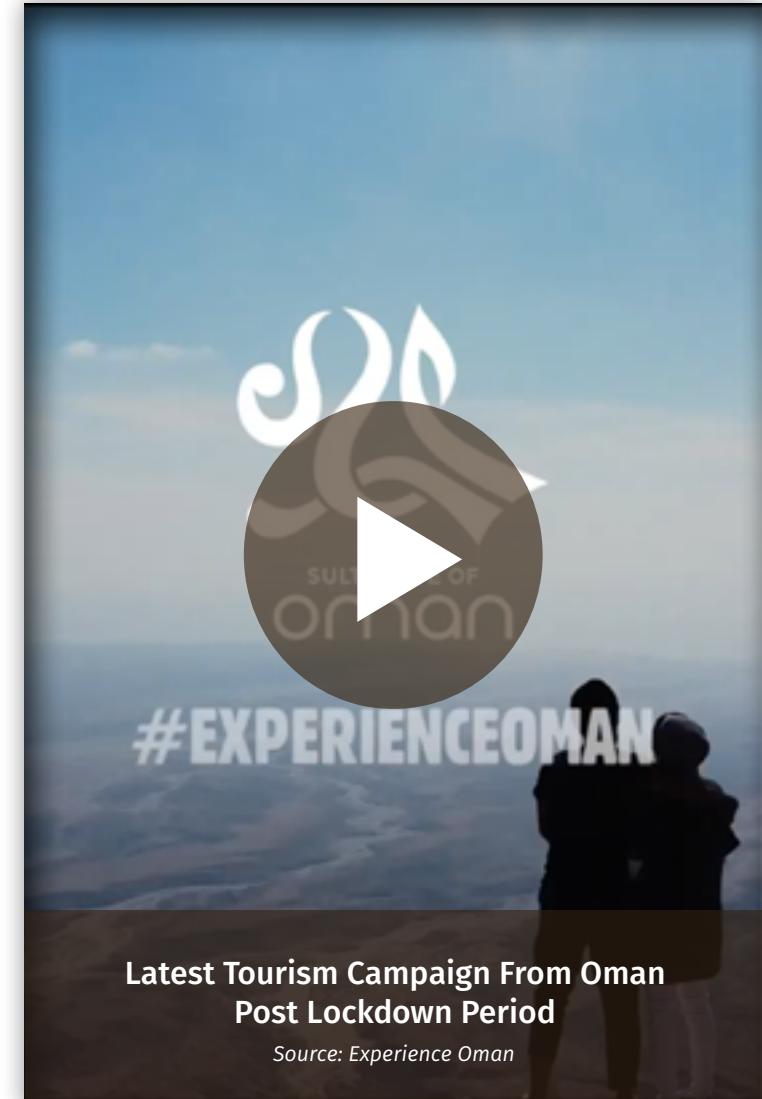


4. Tours & Excursions Activities

On June 20th, 2020, the Ministry of Tourism - Oman issued a detailed safety guidelines to all tour operators and excursion providers in Oman.

GENERAL GUIDELINES

- Employees must always ensure physical distancing, maintain proper hygiene and be trained on preventative measures when interacting with customers.
- Hand sanitizers must be made available in vehicles and waiting areas, or portable sanitizers should be offered to guests .
- A clear set of emergency response plans and safety measures must developed for each tour and excursion activity.
- There should always sufficient quantities of cleaning and sterilization materials available during any activity.
- Instructions on preventing the spread of Covid-19 during tours and excursions must be distributed to tourist before the start of the activity.
- Tours and activities that involve provision of food and beverages, must ensure social distancing between individuals and groups while serving food. Buffet system is prohibited. Food safety procedures must be followed as instructed for restaurants and cafes.



Latest Tourism Campaign From Oman
Post Lockdown Period

Source: Experience Oman



KINGDOM OF JORDAN

GOVERNMENT REGULATIONS & SAFETY GUIDELINES

E. Jordan - Government Regulations & Safety Guidelines



1. Summary

Jordan went through one of the strictest lockdown restrictions in the region, which has allowed the country to keep the spread of the virus under relative control. The Ministry of Health and Royal Medical Services continue to actively monitor the situation and are working with the World Health Organization and other international partners, to ensure travel into the country is one of the safest in the world. Upon announcing the reopening of the borders, Jordan was awarded with the [Safe Travels Stamp from the World Travel & Tourism Council \(WTTC\)](#).

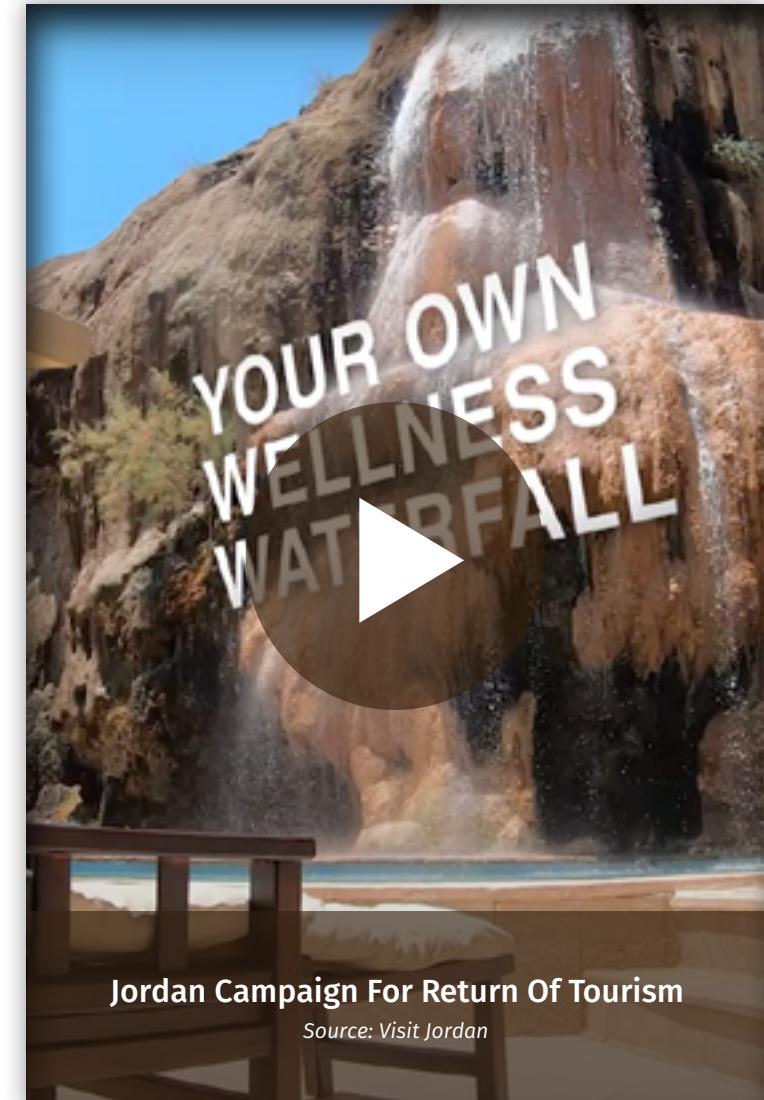
All major tourism activities including the hospitality and retail sector are operational with strict safety guidelines that have been issued by the Ministry Of Tourism and Antiquities. Restaurants and major tourist sites are currently operational with a 50% capacity limit. Masks, social distancing and temperature checks are mandatory in hotels, restaurants and attractions.

After June 15th 2021, fully vaccinated people who have received their complete doses are exempted from the curfew restrictions and are free to roam during curfew hours (11 pm - 6am).

[Jordan Tourism Board Covid-19 Updates](#)

[Safety Procedures For The Entire Visitor Journey](#)

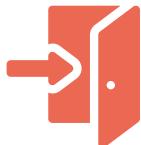
[Enhanced Operating Procedures for Jordan's Tourism & Hospitality Sector](#)



Jordan Campaign For Return Of Tourism

Source: Visit Jordan

E. Jordan - Government Regulations & Safety Guidelines

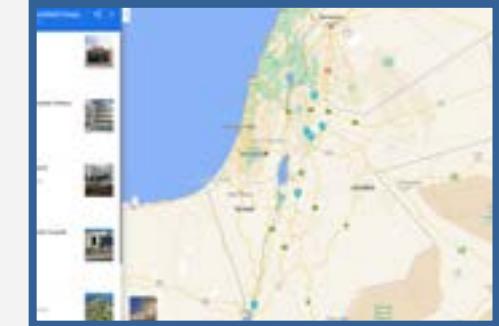


2. Updated Entry Requirements

LATEST UPDATE!

- As of 1st March 2022, travelers to Jordan will no longer need to conduct a PCR test before departure to Jordan.
- Upon arrival to Jordan - whether through air, land or sea travel - travelers are not required to conduct a PCR test.
- Travelers need to sign up on www.gateway2jordan.gov.jo to declare that in case they display any symptoms of COVID-19 during their stay, they will conduct a rapid PCR test. If the PCR test comes positive travelers must self quarantine for 5 days. Upon signing this declaration form, travelers will receive a QR code which is used for border entry as well as entry to several public places such as hotels and restaurants.

[Click here to view the latest entry requirements from Jordan.](#)



[Click here](#) to view a list of Jordan's accredited hospital facilities

For more information about testing facilities:

Ministry of Health Hotline: **111** (Toll-free within Jordan)

For International Callers: **+962 6500 2099** (international calling charges may apply)

or visit the following website: www.visitjordan.gov.jo

E. Jordan - Government Regulations & Safety Guidelines

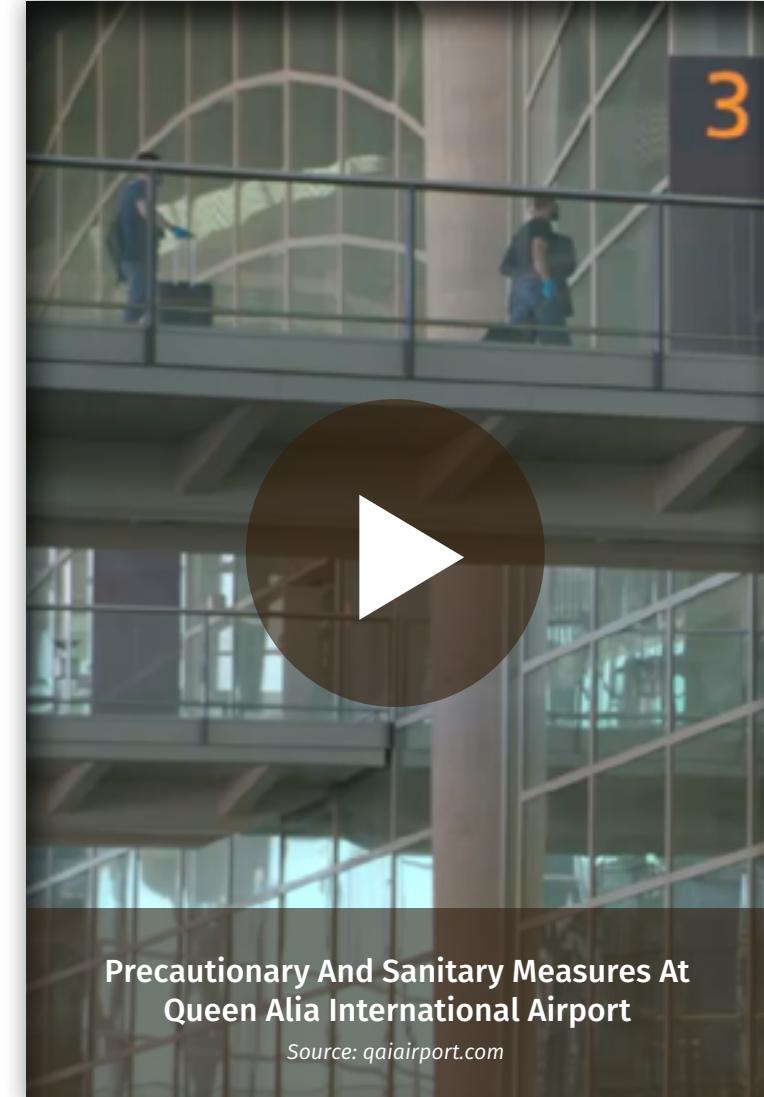


3. Airports & Flights

Jordan has prepared extensively for the return of international flights, by having developed highly advanced screening and preventative measures which have been implemented across its airport and airline procedures. Having resumed just a handful of flights on September 8th, 2020, Queen Alia International Airport is now connected to 43 countries around the world through [26 airlines](#).

Royal Jordanian is currently operating regularly scheduled flights to [18 destinations](#) worldwide. The airline has also issued their [safety protocols](#) to reassure passengers of their commitment to safeguarding their health.

[Click here](#), for the latest Covid-19 related travel updates from Royal Jordanian Airlines.



E. Jordan - Government Regulations & Safety Guidelines



4. Hotels

During June 2020, Jordan's Ministry of Tourism & Antiquities began to issues enhanced operational guidelines for various sectors including the hospitality sector, in preparation for the lifting of restrictions and resuming tourism activities once again. The following safety measures summarizes what was issued to all hotels as a mandate in order to resume operations:

- Sterilization of the entire facility before the resumption of guest arrivals, followed by the disinfection of all furniture and surfaces every hour while operational, using government-approved disinfectants.
- Educating staff about good hygiene and preventative measures needed to safeguard guests, as well as instructing guests through signage about mandatory personal safety measures (mask, gloves, social distancing, etc.).
- Masks and gloves must be worn by all guests and employees, and they must respect social distancing guidelines. Guests who do not comply with the mandatory safety measures will be denied entry into the hotel.
- Operate the hotel at a maximum of 50%, including (day use) of the total hotel capacity for a specified time until official authorization has been provided to increase the percentage gradually, in coordination with the people in charge.
- Clinical facilities and a medical specialist must be available in all five-star hotels and major tourist resorts in coordination with the Ministry of Health.
- Daily examination of employees will be conducted, which includes temperature screenings, and ensuring employees of each shift do not meet other shifts.
- Hotels must oblige with any updated instructions that may be issued by the health authority.



Jordan Hotel Association Post Covid-19 Operational Procedures

Click here to view the official guidelines put forward by the member group that comprises 500 of Jordan's top hotels and resorts, in collaboration with the Ministry of Tourism and Antiquities.

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5. Tours & Excursion Activities

Jordan's Ministry of Tourism & Antiquities also issued detailed guidelines for all tour and excursion operators to ensure the health and safety of tourists during any activity. In addition to mandatory wearing of masks and gloves, and following social distancing guidelines, the following requirements have been mandated for all major tour and excursion activities. For detailed safety measures, on each activity, click on the link below.

[Enhanced Operating Procedures for Jordan's Tourism & Hospitality Sector](#)

GUIDED TOURS

- Vehicles must undergo complete sanitization prior to each use. This includes all surfaces, air ventilators buttons, chairs, handles and any other touchable area. A minimum 6 hour gap is recommended between each tour group.
- Vehicle capacity should not exceed 50% of the total capacity. Tours should not deviate from planned itineraries unless there is an emergency.
- Hand sanitizer must be provided before and upon entering all tour vehicles.
- Tourists are obligated to clean up after themselves, and ensure no materials they have used or touched are left behind.
- Tourist information must be held by the organizing company for a minimum of 6 months after the tour has been completed.
- The tour guide is obligated to inform the epidemiology committee/police immediately if any person accompanying him suffers from high fever, coughing, sneezing, or flu.

EXCURSIONS & ADVENTURES

- All surfaces, equipment, tools and touchpoints must be sanitized hourly using effective sanitizers that have been approved by The Ministry of Health.
- All employees' must be acutely aware of the dangers of coronavirus, and how and where it might spread during their activities.
- Hand sanitizers and hand wash stations must be provided in all accessible locations/vehicles.
- Cash payments must be limited to a minimum.
- Employees must not be suffering any respiratory conditions or show any mild symptoms of Covid-19. Daily test reports must be provided for each employee.



Celebrating
25 YEARS
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